




## iPad : Connect to a Wi-Fi network

From your Home screen, go to Settings > Wi-Fi.

1. Turn on Wi-Fi. Your device will automatically search for available Wi-Fi networks.
2. Tap the name of the Wi-Fi network that you want to join.





- a. Secure Wi-Fi networks are password-protected and have  by their names. If it is a secured network you will be prompted for the password. Enter the password for the secure Wi-Fi network, then tap Join. If you can't tap Join, the password you've entered is incorrect.
- b. Hidden networks won't appear in your list of available networks, so you'll need to know the exact name of the network to join it. For a hidden network go to Settings > Wi-Fi, and make sure Wi-Fi is turned on. Then tap Other.

After you join a network, you'll see  next to the network and  in the upper-left corner of your display or the upper right corner on an iPhone X and later.

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**Macbook Air Login:** MBAXXXXXX Password: learn (lowercase)



## Macbook Air: Connect to a Wi-Fi network



Click  in the menu bar, then choose a network. If Wi-Fi is off, click , then select Turn Wi-Fi On.\*

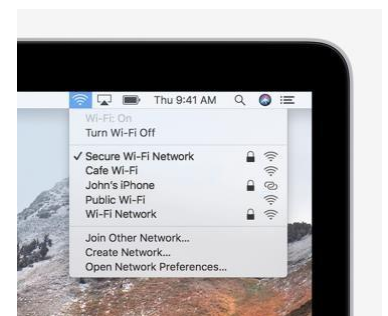
If you connect to a public Wi-Fi network, a window might appear with terms and conditions you're asked to agree to before you can connect. All student devices should be connected to the network name that matches their school. No student devices should connect to any "Guest" networks. That network is reserved for individuals that enter a school and need a temporary Wi-Fi connection. If you connect to it, there will be a time limit that kicks you out, which is bad if the you're testing and your connection gets reset

## Connect to a secure Wi-Fi network

Secure Wi-Fi networks are password-protected and have  by their names.

1. Click  in the menu bar. If Wi-Fi is off, click , then choose Turn Wi-Fi On.\*
2. Choose a network.
3. If a secured network, enter the password, then click Join. Connect to a hidden network

1. Click  in the menu bar. If Wi-Fi is off, choose , then choose Turn Wi-Fi On.\*
2. Choose Join Other Network.
3. Enter the network name. Make sure you enter the network name correctly.



4. If the network is secure, choose the Security type, then enter the password.
5. Click Join.

## Technical Support for MacBook Air Laptops

If you experience technical problems with your laptop, please follow these steps:

1. Restart the laptop.
2. If the issue still persists, bring the laptop down to the front office.
3. Once at the office, ask the secretary to put in a repair ticket or form for your laptop, and concisely and clearly explain the issues that you're facing, and when the problems started.
4. If the laptop is damaged, accidentally or otherwise, please inform the secretary of exactly what happened to the device, and include it on the repair form. We need this information to accurately diagnose and fix the issues. Incorrect information can lead to a longer repair time due to misdiagnosis or an incorrect repair.
5. Ask for a loaner device from the secretary and continue working with that until your device is returned to you.
6. Depending on the severity of the damage, obligations may be applied to your student account.

### Technical Support Contact

#### Information

Please visit our page on the [CCPS website](#) at:  
[Caroline Schools - Technology](#)

Email support: [support@ccpsstaff.org](mailto:support@ccpsstaff.org)

Telephone support : 410-479-1464