iPad : Connect to a Wi-Fi network

From your Home screen, go to Settings > Wi-Fi.

1. Turn on Wi-Fi. Your device will automatically search for available Wi-Fi networks.
2. Tap the name of the Wi-Fi network that you want to join.
   a. Secure Wi-Fi networks are password-protected and have 🔒 by their names. If it is a secured network you will be prompted for the password. Enter the password for the secure Wi-Fi network, then tap Join. If you can't tap Join, the password you've entered is incorrect.
   b. Hidden networks won't appear in your list of available networks, so you'll need to know the exact name of the network to join it. For a hidden network go to Settings > Wi-Fi, and make sure Wi-Fi is turned on. Then tap Other.

After you join a network, you'll see ✓ next to the network and 📶 in the upper-left corner of your display or the upper-right corner on an iPhone X and later.

Macbook Air Login : Student account   Password: go (lowercase)

Macbook Air : Connect to a Wi-Fi network

Click 📶 in the menu bar, then choose a network. If Wi-Fi is off, click ▽, then select Turn Wi-Fi On.*

If you connect to a public Wi-Fi network, a window might appear with terms and conditions you're asked to agree to before you can connect.

Connect to a secure Wi-Fi network

Secure Wi-Fi networks are password-protected and have 🔒 by their names.

1. Click 📶 in the menu bar. If Wi-Fi is off, click ▽, then choose Turn Wi-Fi On.*
2. Choose a network.
3. If a secured network, enter the password, then click Join.
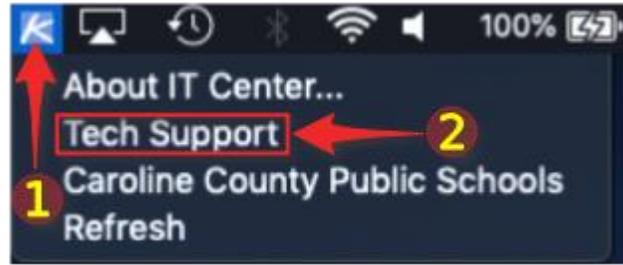
Connect to a hidden network

1. Click 📶 in the menu bar. If Wi-Fi is off, choose ▽, then choose Turn Wi-Fi On.*
2. Choose Join Other Network.
3. Enter the network name. Make sure you enter the network name correctly.
4. If the network is secure, choose the Security type, then enter the password.
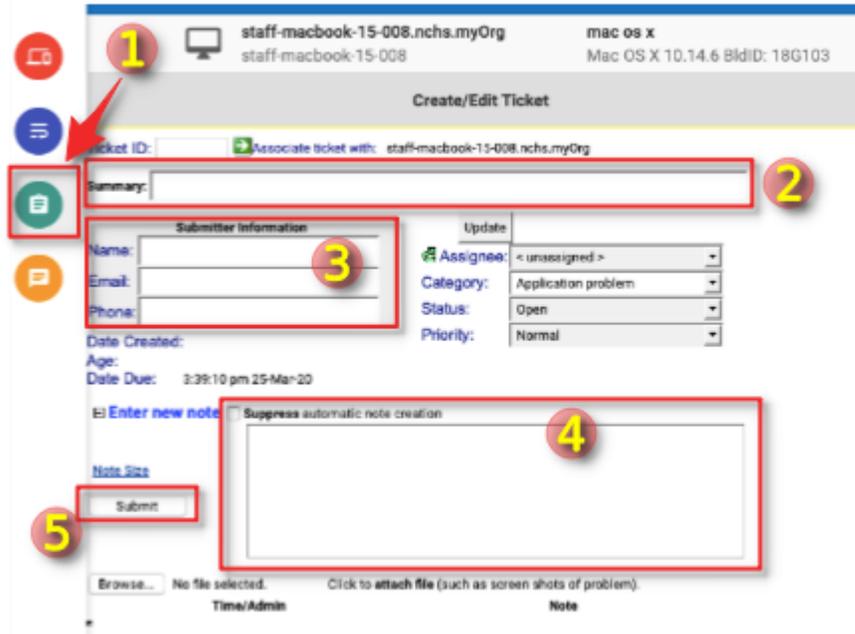5. Click Join.

Technical Support from School Computers

Click on the ![K] icon in the menu bar. Then, select "Tech Support" from the menu.

1. Click on the ticket button on the left

2. Enter summary of problem

3. Enter your contact information

4. Enter any additional notes or information

5. Then click "Submit" to submit your ticket.

Technical Support Contact Information

Please visit our support site at:
https://www.carolineschools.org/support

Email support: support@ccpsstaff.org

Telephone support : 410-479-1464